



SERVICE BRIEF

Professional Server Support

Mitigate potential threats with Metairie’s most proficient technicians on your side.

Keep Your Servers In Tip-Top Shape

We offer the support to ensure your servers are functioning optimally.



Your servers are the center of your organization’s computing infrastructure, and need special attention to keep

your operations coordinated and moving efficiently. Virtual Business Solutions offers comprehensive support for all of your organization’s IT, but specializes in remote and on-site server management and remediation services.

Our knowledgeable and experienced technicians monitor and manage your servers, ensuring that they run efficiently and aren’t exposed to threats that could put your organization at risk. We provide this service for a monthly flat rate, eliminating the per-incident charges that would normally hinder your organization’s overall ability to remain profitable.

Maximize Server Uptime

Get the peace of mind of knowing your servers are being watched 24x7x365.

To mitigate server-level issues that cause costly downtime, Virtual Business Solutions’ technicians are versed in industry best practices to ensure your IT infrastructure functions like you need it to. With our certifiable around-the-clock support and our proactive maintenance your servers will be stable and available when you need them. Best yet, if there is a significant problem with your server, we will know within minutes and can

immediately take action.

With your server’s uptime our priority, you reduce any would-be operational hiccups that hinder productivity.

Virtual Server Management

Extend the breadth of your computing infrastructure with powerful hypervisor technology.

With many businesses now extending their computing infrastructure to the cloud, virtual servers are being utilized more than ever. Many organization that choose to move their computing infrastructure offsite now have servers that aren’t managed through their dedicated service provider. Since these virtual servers are depended on just as much, or more, than your typical on premise machines, Virtual Business Solutions offers 24x7x265 monitoring and maintenance of this infrastructure. Whether you host your own servers, co-locate them, or rely on cloud-based solutions, our managed server care is right for you.

Server Consulting and Best Practices

Custom solutions to fill any need.

When you’re looking to expand your business, or you see deficits in your organization’s network, Virtual Business Solutions extends our support to evaluate your IT infrastructure, assess your needs, and design enhancements accordingly. We partner with some of the most recognizable hardware and software vendors to provide specific and affordable solutions, allowing you to align your IT infrastructure for your current and future needs.

Features

- Remote and On-Site Server Management
- Remediation Services
- Threat Mitigation
- Maximized Uptime
- Managed Server Care
- Server Consulting
- Vendor Partnerships

Benefits

- Proactively protect your central infrastructure against threats.
- Avoid costly downtime events.
- Your server is monitored to ensure stability.
- Quick response times to server issues.
- Monitoring of virtual servers as well.
- Consulting services allow you to optimize your IT infrastructure to better leverage your network.
- Plan for the future with the support of our partnered vendors.

Get proactive and call us TODAY!

(504) 840-9800 | www.vbs-no.com | support@vbs-no.com

808 North Causeway
Metairie, Louisiana 70001