

SERVICE BRIEF

Understanding Automation

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How You See Value from Automation

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Business technology is the bane of the modern worker. No matter how well-intentioned the members of your staff are, when they have computer troubles, it complicates everything they are trying to accomplish. This, in turn, complicates every goal you are trying to achieve. The automation of IT service



delivery gives you a direct line to a stronger business by streamlining the services that your customers rely on. This is accomplished by removing downtime from the equation, while also securing your data and protecting your infrastructure. Since we only automate repeatable and routine tasks, it makes it so we can provide a comprehensive IT management service for an affordable monthly rate.

We use automation to ensure that your hardware is up and running properly, that your network is free of process-hindering threats, and that your software is current. These processes, if done manually, would cost you (and us) a fortune in man-hours. We have done the legwork to ensure your IT is stable and running efficiently, which leads to a stable and efficient business.

What Can We Automate?

The strategic use of automation allows us to protect your business from harm.

By taking the human element out of the equation, the time-consuming tasks that humans could conceivably mess up are replaced with repeated perfection. So the first step for the company in search of leveraging automation for IT management, and for the right managed services provider, is to determine what tasks absolutely need to be automated in order to save capital. We will assess what kind of management your organization needs, and customize our powerful solutions to protect your business.

Some of the most common automated tasks from an MSP include:

- Patch Management
- Backup Management
- Mobile Device Management
- New Hire Management

The key to our automation is our enterprise-level Remote Monitoring and Management software. With RMM tools managed by knowledgeable technicians, you will see a precipitous increase in IT availability, which will immediately decrease the amount of downtime your organization sees.

Features

- Automation of Routine IT Processes
- Improved Function of Your IT
- Simplified Maintenance of IT Solutions
- Predictable Rates

Benefits

- Optimize your schedule to commit time to tasks that require your attention.
- Improved business efficiency.
- Ensures that your hardware, software, and network are up-to-date.
- Reduction of downtime.
- Accomplish more of your goals.

Get proactive and call us TODAY!