

## SERVICE BRIEF

# Printer and Copier Support Services

Reduce your printing cost, increase your efficiency, and improve document security.

**Our IT experts leverage our experience to help you make prudent technology decisions.**

*Is your data secure? Could it survive a disaster?  
Can you afford to take a chance?*



Regardless of the rise in paperless cloud solutions, printers and copiers still hold an important role in the office environment. Since these products can often be fickle, having access to expert support for them is important. Our technicians are trained in the installation and support of copy, print, scan, and fax solutions, providing your staff with the skills it needs to take control over machines that often seem to have a mind of their own.

Printing is costly. Our experience working with frustrating office equipment does more than just solve problems with your copiers and printers, it provides you with a way to cut organizational costs. Our service takes advantage of the vendor relationships that we've forged over the years to present you a complete solution to help you manage your printing costs and the document needs of your business.

### Hardware Repair and Maintenance

*Your company's data is one of its most valuable assets.*

Copiers and printers are complex machines, especially the multi-function machines; and they are seemingly always on the fritz. With our managed print services, our technicians will proactively service your machines and your print server to ensure that you deal with as little downtime as possible. If your machine ends up needing repairs, our knowledgeable team of technicians will find the problem, get it fixed, and return it to you quickly, ensuring your organization doesn't go without its critical hardware for long.

### Managed Print Service

*Our managed IT platform works for your business, why not let it work for you printers and copiers too?*

Just as our managed IT services presents value through proactive IT management and support, our managed print services provide valuable support for your hardware. We also manage your ink, your paper, and provide you with dynamic options that allow you to control your organizational print costs.

When you are dealing with print and copy solutions, there are many options. Our consultants have seen it all, and can bring that knowledge to your business by designing and implementing a plan to meet your needs.

### Features

- Monitoring of Total Print Output
- Cost-Reduction Planning
- Print Resource Management
- Proactive Service
- Remote Support

### Benefits

- Manage organizational costs.
- Rapid service and repairs.
- Improved document security.
- Complete support options.
- Leveraging relationships with vendors to select and acquire hardware.

**Get proactive and call us TODAY!**

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